MOST URGENT

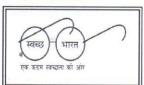


GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY

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[University IT Services Cell]

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Ref.: GGSIPU/UITS/Circular/2015/433 March 18, 2015

CIRCULAR

It has been observed that due to electricity fluctuation and non-functioning of UPS (no power backup), the UITS Cell has received plenty of complaints about the damage of computer systems. Due to non-functioning of UPS, the expensive parts of the computer i.e. SMPS, Hard-disk, Motherboard, RAM etc. are damaged frequently and AMC provider as well as vendor has refused to attend this type of complaints which are caused due to non-functioning of UPS.

All concerned are requested to kindly make sure that the computer system must be connected with the UPS and power backup should be there for the safety of the system. Without UPS backup on the system, the complaint may not be entertained in future. It is also recommended that all concerned must take their data back-up on regular basis.

If the available UPS is not generating the proper power backup, please launch online complaint to UITS Cell immediately so that the necessary action may be taken at our end. In case of non-availability of UPS, kindly initiate the process for procurement of the new UPS through Purchase branch of the University.

(Dr. V.P. Viswakarma)

Head, UITS

Distribution for further necessary action please .:

- i) All Deans/Directors/COE(O),(P)/COF/Librarian/SE,UWD/Branch Heads
- ii) AR to Hon'ble Vice Chancellor
- iii) PS to Pro Vice Chancellor
- iv) AR to Registrar
- v) In-charge, Server—with a request to upload on University website.
- vi) Guard file

(Naveen Bhardwaj)

Section Officer